No show / Late Cancellation Charge at the Dragon Room and the Fortune Café on Festive Days or Eves

In view of the increasing number of "No show" and "Late Cancellation" cases at the Dragon Room and the Fortune Cafe recently, the Club has decided to introduce a "No Show/Late Cancellation" policy on festive days and eves at the Dragon Room and the Fortune Café, effective from 1 September 2021. The purpose of introducing such policy is to discourage Members from not showing up/late cancelling of bookings made at the Dragon Room and the Fortune Café, resulting in loss of revenue to the Club.

Our catering team will contact Members who have made reservations 48 hours in advance to confirm the concerned Members' bookings.

Members who cancel their bookings less than 24 hours notice or do not show up will be subject to a charge of \$100 per person based on the number of seats reserved.

For enquiries, please contact the staff at the Dragon Room at 2837 1833 or the Fortune Café at 2837 1839.

Thank you for your attention and understanding.

威龍中餐廳及福星閣於節日及節日前夕遲取消/失約費用

鑑於威龍中餐廳及福星閣訂檯遲取消或失約之情況有上升之趨勢,為保障其他會員的利益,本會的威龍中餐廳及福星閣將由<u>零一一年九月一日</u>起,於節日及/或節日前夕收取遲取消或失約費用。

餐廳職員將於 48 小時前聯絡會員以確認預訂。會員如欲取消預訂,請於預訂時間24小時前聯絡餐廳職員。如會員在 24 小時內取消預訂或失約,將根據預訂的座位數量收取每位 100元的遲取消或失約費用。

如有仟何查詢,請致電威龍中餐廳 2837 1833 及福星閣 2837 1839。

多謝各位垂注及理解。



11.8.2021